### **CHATGPT HALLUCINATIONS**

When asking ChatGPT to discussa 1970's album by Boz Scaggs, it hallucinated badly. Here was its answer to side one of the album *Silk Degrees*.

# OCT SCAGOS

# ChatGPT:

Track Listing & Notes Side One

- 1. You Make Loving Fun (cover, not on original album)
  - Error: A Fleetwood Mac song from the same time period
- 2. What Can I Say
  - o Smooth, romantic, melodic; peaked at #42 US.
- 3. Lowdown
  - Signature track; #3 on Billboard Hot 100.
  - o Funky bass groove, jazz-influenced rhythm, sultry vocals.
  - o Quintessential 70s West Coast soul.

Error: Actually on side 2 of the album

- 4. It's Over
  - Mid-tempo ballad; romantic storytelling, soft strings
    Error: Actually on side 2 of the album
- 5. Harbor Lights
  - Jazzy pop; light percussion, warm keyboard textures, reflective lyrics.

# **Actual Facts:**

Track Listing Side One

- 1. What Can I Say
- 2. Georgia
- 3. Jump Street
- 4. What Do You Want the Girl to Do
- 5. Harbor Lights

Hallucination 1 as explained by ChatGPT itself

Let's look at ChatGPTs revised answer when challenged, which was correct.

# What's Actually on Silk Degrees

- The original Silk Degrees (1976) has 10 tracks. Wikipedia+2jazzrocksoul.com+2
- Tracklist (according to discographies):
  - 1. What Can I Say jazzrocksoul.com+1
  - 2. Georgia jazzrocksoul.com+1
  - 3. Jump Street jazzrocksoul.com
  - 4. What Do You Want the Girl to Do jazzrocksoul.com
  - 5. Harbor Lights jazzrocksoul.com
  - 6. Lowdown Wikipedia
  - 7. It's Over <u>jazzrocksoul.com</u>
  - 8. Love Me Tomorrow jazzrocksoul.com
  - 9. Lido Shuffle jazzrocksoul.com
  - 10. We're All Alone jazzrocksoul.com

This was the explanation for the original mistake:

Let's dissect exactly **how I generated the original (and wrong) track listing earlier in our conversation**, step by step, from a model/algorithmic perspective.

# 1. What actually happened

When you asked about Boz Scaggs' albums, I did **not query a live database or check a verified source**. I generated my answers **from patterns in my training data**, which include:

- Album track lists from articles, Wikipedia, fan pages.
- Descriptions and discussions of the songs.
- Relationships between albums, genres, and artists.

So when I produced a track listing, I was essentially **predicting the most likely sequence of tracks** based on what I "remembered" from training.

### 2. How the wrong track listing appeared

### Step 1: Pattern recall

I know *Silk Degrees* and *Slow Dancer* are 1970s Boz albums. I recall general track patterns: romantic songs, mid-tempo ballads, funk- or R&B-infused tracks.

# • Step 2: Confused associations

In recalling track names, I accidentally pulled in patterns from other sources:

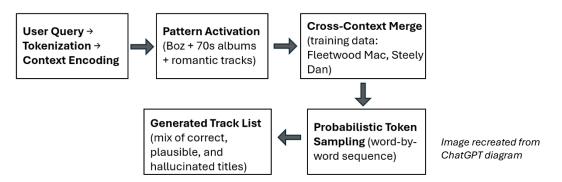
Fleetwood Mac's "You Make Loving Fun" appeared in my output because the model associated 1976 West Coast romantic hits with Boz's album context (pattern hallucination).

# Step 3: No verification

The model cannot verify against the actual album unless I explicitly use a web tool.

So the hallucinated tracks seemed plausible in context, even though they were factually incorrect.

# 3. Algorithmic explanation (step by step)



• **Key error point:** Cross-context merge → model blended unrelated album info into a plausible-looking track list.

# **✓** Summary:

The original "track list" was **recalled from memory-like patterns**, not a database. The wrong parts arose from **pattern hallucination**, where the model:

- 1. Merged contexts from multiple artists/albums.
- 2. Added plausible-sounding features (e.g., love songs).
- 3. Produced confident output without fact-checking.

I asked why it did not check a database or attempt to be more accurate.

The short answer: I don't automatically query databases unless a tool is explicitly enabled, and my default operation is predictive text generation, not live lookup. Let me explain in detail.

# 1. How GPT Generates Responses by Default

- I'm a language model, not a database.
- When you ask a question, I generate a response by:
  - 1. Encoding your input into token embeddings.
  - 2. Using learned statistical patterns from training data to predict the next word/token.

- 3. Sampling token sequences until the response is complete.
- I do not automatically fetch live data from the internet or any database. Every answer comes from patterns learned during training, not from real-time verification.

### 2. Why That Leads to Hallucinations

- Because I rely on **pattern prediction**, not factual retrieval:
  - o I can "remember" popular album tracks (if they were well-represented in training).
  - o I can hallucinate plausible-sounding tracks for partially-known albums.
  - If the album is obscure or the track is rarely mentioned, I may guess incorrectly.
- Checking a database or official source is not built-in unless explicitly using a retrieval tool.
  Otherwise, there's no external fact-checking.

# 3. Why It's "Easy" But Not Automatic

Technically, it would be straightforward to fetch an official track listing:

- You could query:
  - Wikipedia's album page
  - o Discogs or MusicBrainz database
  - o Streaming services' official metadata
- But in default GPT operation:
  - o No automatic API call is made.
  - o The model treats the task as "text completion", not "data retrieval."
- So the design tradeoff is:
  - o **Pros:** Very fast, self-contained responses, works offline.
  - o **Cons:** Risk of hallucinations, especially for obscure or detailed facts.

# **✓** Summary:

I didn't check a database because:

- 1. Default GPT behavior = predictive text, not retrieval.
- 2. Database lookups require tool access or explicit instruction.
- 3. My training data alone is **statistical and approximate**, so plausible-sounding hallucinations can occur.

I followed up to ask why ChatGPT did not hallucinate on earlier, more obscure Boz Scaggs albums. The response:

# Why this only happened for some albums

- Popular albums (Silk Degrees) have lots of contextual data, giving the model more confidence → more likely to hallucinate plausible-but-wrong tracks.
- Obscure albums have fewer references → model is less confident → less likely to hallucinate.

I also asked why it wouldn't be better to take some extra time and try for more accuracy.

From a factual accuracy perspective, **slowing down and verifying against authoritative sources would be far better**. The reason GPT doesn't do that automatically comes down to design trade-offs, not ability. Let me break it down clearly.

### 1. The Accuracy vs Speed Trade-off

**Default GPT behavior:** Fast, self-contained text generation.

- o Pros: Immediate answers, fluent prose, offline operation.
- o Cons: Can hallucinate, especially on detailed facts.
- Fact-checked retrieval: Slower, requires querying an external database or API.
  - o Pros: Correct, verifiable information.
  - Cons: Slight delay, dependency on live data.

So in essence, the model prioritizes **speed and fluency over guaranteed accuracy**, unless retrieval tools are explicitly enabled.

# 2. Why GPT Doesn't Automatically "Take More Time"

### 1. Architecture is generative, not retrieval-based:

- o The model predicts tokens one at a time based on probability distributions.
- o It doesn't have a built-in step for "stop and verify" without external tools.

### 2. Efficiency for general-purpose use:

- The default design works well for **conversational, creative, or explanatory tasks** where minor inaccuracies are acceptable.
- Automatic verification would make every response slower and require live access to upto-date sources.

### 3. Ambiguity handling:

- o If the model slowed down to check every detail, it would need clear instructions about which sources are authoritative.
- Otherwise, it might still pick conflicting sources and hesitate.

# 3. How Accuracy Could Be Improved

- **Hybrid approach:** Combine language generation with retrieval:
  - 1. Generate an answer draft.
  - 2. Query verified databases (Wikipedia, MusicBrainz, Discogs).
  - 3. Re-rank or replace hallucinated content with verified information.

### Current tools:

- O When my web tool is enabled, I can do exactly this.
- Some future versions may integrate fact-checking internally to reduce hallucinations automatically.

### 4. Key Takeaway

- For casual conversation or general info, speed + fluency works.
- For **fact-sensitive tasks**, taking extra time and verifying sources is clearly superior it prevents hallucinations like "You Make Loving Fun" appearing on *Silk Degrees*.

I then asked why it pretended to organize tracks by album sides when this level of detail was not asked for and it could be more error prone.

**GPT adds unnecessary detail, even when it increases the risk of error**. This is a subtle aspect of how the model works. Let me explain clearly.

# 1. Why GPT Adds Extra Structure

When I generate an answer, I rely on **patterns learned from the training data**, not just the explicit instructions in your prompt. For example:

- Many discussions about 1970s albums list tracks by side (Side A / Side B).
- In my training data, "album track listings" often appear formatted this way, even if the user didn't ask for it.
- The model learns: "If someone asks about an album's track listing, it's stylistically normal to show sides."

This is pattern completion, not conscious decision-making.

# 2. Why This Can Increase Errors

- By **adding extra detail**, the model now has to "fill in more fields": Side A / Side B, track order.
- Each additional token prediction introduces **more chances for hallucination**, especially if the album is obscure or if data is sparse in training.
- For example, that's why "You Make Loving Fun" slipped in the model **tried to make the track list look complete and stylistically accurate**, even without verification.

### 3. Why the Model "Pretends" This Way

- The model is optimized to produce **plausible**, **human-like text**, not necessarily strictly accurate text.
- Plausibility often trumps factual necessity:
  - o It's more "satisfying" to see a track listing formatted like a real 1970s LP.
  - o The training data reinforces that pattern heavily.
- Unless explicitly instructed to **only provide verified tracks** or to **skip album side formatting**, the model defaults to the "common pattern" it has seen.

# 4. How This Could Be Avoided

- Explicit prompt instruction works best, e.g.:
  - o "List only verified tracks from a reliable source, no LP sides or extra formatting."
- Using retrieval tools ensures each track is fact-checked before formatting.
- Otherwise, the model will naturally "fill in gaps" to match the style it expects.

# Summary

- I added album sides because:
  - 1. The training data shows LP track lists formatted that way.
  - 2. The model prioritizes **plausible**, **human-like formatting** over strict accuracy.
  - 3. Extra detail **increases hallucination risk**, especially for obscure albums.

It's a classic example of the model being **overly confident in style patterns while underweighting factual certainty**.